



# QUINTA DO MARCO

⇨ HOTEL RURAL ⇨

## Official announcement

**Hotel Quinta do Marco** has always sought to provide customers a true wellness experience, in the rural World, with all the authenticity of the region and with the friendliness and efficiency of all our staff. The safety of people and property has always been another of our concerns.

In view of the unique moment we are experiencing, the result of the Covid-19 virus, we decided to implement some extraordinary measures, according to decisions by the Portuguese Government and the General Directorate of Health. According to this we intend to make it known to all:

- ✚ We have increased the frequency of cleaning the public and common areas and we've also intensified the use of disinfectants;
- ✚ We have limited the number of people at the same time in the bar and restaurant;
- ✚ We have suspended the use of saune, turkish bath and massages services;
- ✚ We recommend not using the outdoor pool;
- ✚ We have suspended the outdoor entertainment activities;
- ✚ We have reduced the schedule of some departments, without reducing the quality of the service and attendance;
- ✚ We have provided internal training to employees and reported about the prevention and protection against the transmission of the virus, including clear indications on how to act in case of suspicion;
- ✚ We have placed sanitizers at strategic points for use by employees and customers.

We will continue to monitor the evolution of the situation, inside and outside the Hotel and, if necessary, we will act immediately, according to the competent authorities.

March 2020

With all these standards we continue to be able to provide you a quality holiday, with respect of the prevention policy in progress in our country.

With regard to non-refundable reservations made by our customers, we will consider, if they wish to cancel them, the amount already paid as a deposit for a future reservation, within one year.

We foresee that the mentioned measures will be in force until the 6th of April 2020, subject to a new evaluation.

After we overcome this “storm” together, we will be here even stronger and more competent, to provide you with a spectacular vacation, as we have done to date.

General management